



Terms & Conditions for Pressure Washing, Power Washing, and Soft Washing Services

1) Legally Binding Agreement

By signing a contract with Point B Home Solutions LLC, you enter into a legally binding agreement for services to be completed at an agreed-upon price. All deposits made are non-refundable and will be surrendered as damages if the contract is breached.

2) Scope of Services

These Terms and Conditions apply exclusively to pressure washing, power washing, and soft washing services provided by Point B Home Solutions LLC. If additional services (e.g., window cleaning, post-construction cleanups, holiday lighting) are requested, they will be governed by separate agreements or terms.

Customer Responsibilities & Job Site Conditions

3) Water Usage

The customer must provide an on-site water supply for service completion at no additional cost. If an exterior water source is required, additional charges will apply. Customers are responsible for ensuring the water supply is functional before our arrival; if not, additional fees may be charged.

4) Electrical Usage

Customers must provide an on-site electricity source at no additional cost. If an external power source is required, additional charges will apply.

5) Color & Tone Variances

Variations in wood age, weather conditions, and material properties may affect the final outcome. While we strive to match colors and tones as closely as possible, some variations should be expected.

6) Customer Responsibilities & Safety

Customers must ensure all children and pets remain away from the work area for at least 24 hours after project completion for safety reasons.

7) Payment Terms

- All balances are due upon job completion via check or cash unless otherwise agreed in writing.
- Late payments are subject to immediate fees as outlined in the contract.
- Customers are responsible for all collection costs related to unpaid balances.

8) Scheduling

Weather-dependent services may experience delays. We will notify customers of any changes to the schedule.

9) Removal of Items from Work Area

Customers must remove all outdoor furniture, planters, grills, and personal items before service. If removal by our team is required, additional labor fees may apply.

Liability & Service Limitations

10) Damages & Liability

Point B Home Solutions LLC is not responsible for damages caused by pre-existing conditions, including:

- Improperly installed siding, shingles, or windows

- Wood rot, defective construction, or loose materials
- Pre-existing caulk failure or deteriorating paint
- Discoloration or fading due to sun exposure
- Loose mortar dislodging from brick or masonry surfaces

11) Stains That Cannot Be Removed

Some stains, including tree sap, artillery fungus, paint splatters, and deep-set stains, may not be fully removable by power washing. We will notify you of any concerns before starting the project.

12) Water Tightness Responsibility

Customers must ensure windows, doors, and electrical fixtures are properly sealed. We are not responsible for water infiltration due to poor seals, faulty installation, or structural defects.

13) Window Spotting

Water spots may appear on windows as a result of our services. Window cleaning is not included unless specifically stated in the contract.

14) Concrete Surface Expectations

Concrete appearance may vary based on its age, curing process, and past staining. Cleaning may expose imperfections previously covered by dirt or pollutants. We cannot guarantee uniformity in color or texture across different concrete areas.

Dispute Resolution & Refund Policy

15) Dispute Resolution

In the event of a dispute, the customer must notify Point B Home Solutions LLC in writing within 7 days of service completion. We will work to resolve any issues in good faith. If a resolution cannot be reached, disputes will be handled through mediation before legal action is considered.

16) Refund Policy

- Due to the nature of our services, all sales are final.
- If a customer is dissatisfied with the work, Point B Home Solutions LLC must be given an opportunity to correct the issue before any refunds or discounts are considered.
- Refunds are only issued in cases where a documented service failure occurred.


Contact Information

For questions, scheduling, or concerns, please contact us at:

Point B Home Solutions LLC

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